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				Application Number	TBD		
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STATEMENT BY APPLICANT				First Named Inventor	Catchpole et al.		
				Group Art Unit			
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Sheet	1	of	2	Attorney Docket Number	10073 35001		

				U.S. PATENT DOCUMENTS				
Examiner Initials*	Cite No.1	Number	ment Code ²	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear		
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Sheet	2	of	2	Attorney Docket Number	10873-35881	

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KD.	9	Makoto KOBAYASHI, Masahide SHINOZAKI, Takashi SALAIRI, Maroun TOUMA, Shahrokh DAIJAVAD, Catherine WOLF; "Collaborative Customer Services Using Synchronous Web Browser Sharing" pp. 99-108	
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